**Information Available in an Electronic Form.**

**Section 4 (1) (b) (xiv)**

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| **Sl.No** | **Activities for which Electronic data available** | **Nature of Information** | **Can it be shared with public??** | **Is it available on website??** |
| 1. | Issuing of Regulations, Codes, Notifications, etc | Approved Documents:i.Regulations,ii. Codes,ii.Standards.iii.Procedures & Practice Directions.iv.Minutes of meetings of the State Advisory Committee. | Yes | Available on website[www.sserc.in](http://www.sserc.in/) under: **Governance** |
| 2. | Issuing of orders | i.Tariff Ordersii.Other orders | Yes | All Tariff orders and other orders available on website [www.sserc.in](http://www.sserc.in/) under : **Tariff** |
| 3. | General Information of SSERC | i.About organizationii.Organization chart.iii.Powers,Functions and Duties of Officers & staff. | Yes | Information available on website [www.sserc.in](http://www.sserc.in/) under: **About us** |
| 4. | Proceedings of ARR and Tariff Petitions | i.ARR & tariff applications.ii.Public Notice for objections & suggestions.iii.Public notice for hearing. | Yes | Information available on website [www.sserc.in](http://www.sserc.in/) under: **(i).** **Tariff** **(ii). Public Notices** |
| 5. | Dissemination of Information to Consumers | 1. Citizen Charter
2. Do’s and Dont’s
3. Emergency contact numbers.
4. Know your consumption.
 | Yes | Information available on website [www.sserc.in](http://www.sserc.in/) under: **FAQ** |
| 6. | Reporting of Annual Activities of the Commission | 1. Annual Reports
 | Yes | Information available on website [www.sserc.in](http://www.sserc.in/) under:**Reports** |
| 7. | Grievance Redressal Forum and Electricity Ombudsman  | 1. Regulations
2. Cases.
3. Notifications
4. Orders
5. Hearing schedule.
6. Procedures
 | Yes | Information available on website [www.sserc.in](http://www.sserc.in/) under: **Ombudsman.** |
| 8. | Brief about Power Generators, Distributors and Transmission | 1. Location of hydropower projects.
2. Names and contact details of power generators.
3. List of power Distribution & Transmission Licensees
 | Yes | Information available on website [www.sserc.in](http://www.sserc.in/) under:**Industry Overview** |
| 9. | Orders issued by High Courts & Tribunals and Pending Cases | 1. Orders issued by Courts and Tribunals
2. Pending cases
 | Yes | Information available on website [www.sserc.in](http://www.sserc.in/) under:**Court cases.** |
| 10. | Advertisements/Vacancies /Tenders  | 1. Advertisement
2. Job Vacancies.
3. Tender for supplies/works
 | Yes | Information available on website [www.sserc.in](http://www.sserc.in/) under:**Tenders** |