**WORK PROCEDURE and DECISION MAKING PROCESS.**

**Section 4(1)(b)(iii)**

1. **Quasi- Judicial Proceedings.**

* Through Open Public Hearing.
* By issue of Notice to aggrieved parties/persons.
* Admitting pleadings of parties.
* Relying on affidavit evidence.
* Affording opportunity for oral argument.
* Decision by majority.
* Reasoned order.
* Scope for Review.
* Orders open for appeal before appropriate authority.

1. **Other Decisions.**

* Matters of non Quasi-judicial nature are decided administratively.

1. **Consultative Exercises.**

* State Advisory Committee consulted on policy matters and tariff related matters.
* Internal Meetings of the Commission.
* Consultations and discussions with representatives of Licensees on wide range of topics/subjects through meetings.
* Feedback from consumers and stake holders through interaction.